



Dear Parent/Carers

Since our last correspondence I do hope you and your loved ones continue to remain healthy and well.

We have now completed all our risk assessments and plans for getting back to normal opening hours, 7.30 to 6 o'clock for full day care, from the 7th of September. Funded only children are asked to come at 8.15 to 1 o'clock for morning sessions and 1 o'clock to 5.45 for afternoon sessions.

As we will be back to normal numbers at the beginning of September, we have decided to have two drop off points on a morning and the same at pick up time in the evening.

The drop off point for Piglets and the Babies will be through the front porch as normal and drop off for Tiggers will be through the double garden gates, to the right of the nursery. Staff members will be ready and waiting at these two points to collect the children as parents/carers cannot enter the nursery. Hand washing stations will be set up at both entrances so parent/carers can wash their child's hands, ensuring good hygiene before entry to the nursery.

If a parent/carer have any queries or worries and would like to discuss something with a member of staff, please email or phone and I or your child's key person will be happy to answer any queries you may have. As you can imagine it could get quite busy on both mornings and afternoons, especially to start with, so to ease congestion and ensure nobody has to wait too long please either email or phone with any enquiries you may have. I'm sure, that after a week or two back, everything will fall into place as it did when we opened in July. So on those first days back, please be patient. We will be doing everything we can to ensure everything gets off to a smooth start.

If you haven't already informed us of your child's return date, please do get in touch so we can ensure we have the correct staffing ratios in place for the beginning of September.

As from the beginning of September all invoices will be sent out at the beginning of each month by email. In order to ensure that we have your correct and up to date email address, please fill in the attached form and return to nursery ASAP. For health and safety reasons paper invoices will no longer be handed out.

At this point I would like to respectfully remind parent/carers that invoices are due at the beginning of each month.

All our staff will be returning to work at the beginning of September with a few on flexible furlough.

Kerry Naughton, who previously was a nursery nurse in Tiggers, is taking over from Lauren as Senior Nursery Nurse in Piglets. Kerry has already worked as a SNN in her last position before joining Toy Box. She is really looking forward to the challenge and I'm sure she will settle into her new role effortlessly.

If you, your child or anyone in your household displays symptoms of COVID-19 then please do book a test, and inform the nursery. If your child's test comes back negative then he/she can return to nursery immediately. If the result is positive then please continue to self isolate for 14 days. If a test comes back as inconclusive you should book another test. Please inform the nursery of any test results immediately. It is absolutely incumbent on each and every one of us to be extra vigilant, taking appropriate steps where necessary. In doing so we will help ensure one another's safety and hang on to our precious limited freedoms.

Please also note that if you choose to go on holiday abroad over the coming months ,please take note of the quarantine procedures on your return. If you travel to a country that requires quarantine on your return, then your child will not be permitted to return to nursery for the specified period of time, which at the moment is 14 days. Also, please notify staff of where it is you are travelling to.

Birthdays

We have five birthdays in September. I am sure you will join me in wishing them a happy birthday from all at Toy Box.

Rabbit- Jay-Jay 2, Charlie W 2.

Piglets – Darcie 3.

Tiggers – Ashton 4, Sienna 4.

Dates to remember

Funded children return

7th September 2020

Thank you all for your continued support. Staff are really looking forward to seeing all the children again and to the sense of normality being back to work full time is going to bring.

All our Risk Assessments and Health and Safety procedures are as up to date and as water tight as they can possibly be. If, as a parent/carer there is something you feel we could be doing better, please do not hesitate to let us know. We are always open to suggestion from parents/carers.

Kerry, Louise and all the staff at Toy Box.